

Congress of the United States
House of Representatives
Washington, DC 20515-3302

September 6, 2023

The Honorable Louis DeJoy
United States Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, D.C. 20260

Dear Postmaster DeJoy:

We write regarding the U.S. Post Office located at 65 TW Alexander Drive, Research Triangle, North Carolina 27709. This Post Office is not currently meeting the high demand for service in the fast-growing Research Triangle Park (RTP) represented by our offices, resulting in significant inconvenience to area residents and businesses.

The Research Triangle Park is the largest research park in the United States and is home to over 375 companies, 200 start-ups, and 60,000 employees across 7,000 acres. Two national labs, the National Institute of Environmental Health Sciences, and a multi-purpose research facility for the Environmental Protection Agency, are located in RTP. In less than a year, RTP will have added 40,000 square feet of retail space, 125,000 square feet of office space and 350 residential units. Moreover, by 2026, RTP will have 1,200 residential units on its campus with plans for significant additional retail, hospitality, and service industry capacity.

We are proud that businesses of all sizes choose to base their operations on RTP's campus. Global companies like Apple, Cisco, IBM, and GSK, as well as local businesses like Beyú Caffè, Buzzy Bakes and Fullsteam Brewery have made RTP their home, creating jobs and contributing to our state's thriving economy. In the past two years alone, RTP companies announced more than \$4.5 billion in investments, and we expect this impressive trend to continue.

The U.S. Post Office located at 65 TW Alexander Drive services the entirety of the RTP campus. Residents and businesses in RTP do not receive carrier delivery service – a fact which is causing serious disruptions to those located in the 27709 zip code boundary. While we appreciate your ongoing efforts to hire and train new personnel to meet USPS's staffing needs, we have yet to see improvements in the efficiency of this Post Office and, to our knowledge, USPS has not taken steps to begin physical carrier delivery service to the campus.

Simply put, businesses located in the 27709 zip code need carrier delivery service. They do not have the staffing or capacity to retrieve their mail and deliveries from the Post Office every day. We have heard repeatedly from business owners and workers that the current arrangement interferes with business operations and productivity. Many have been forced to purchase P.O.

boxes outside RTP or have resorted to sending packages to personal residences to receive mail in a timely manner.

RTP is a key driver of economic growth in our region but currently lacks the postal infrastructure needed to keep up with demand. Again, we strongly urge the U.S. Postal Service to take immediate steps to establish carrier delivery service to meet RTP's growing needs.

We appreciate your prompt attention to this matter.

Sincerely,



Deborah K. Ross
Member of Congress



Thom Tillis
U.S. Senator



Ted Budd
U.S. Senator



Valerie Foushee
Member of Congress

cc:

Mr. Peter Pastre, Vice President of Government Relations and Public Policy, U.S. Postal Service

Mr. Christopher Canady, Government Relations Representative, U.S. Postal Service

Mr. Russell Gardner, Greensboro District Manager, U.S. Postal Service