

Congress of the United States
House of Representatives
Washington, DC 20515-3302

August 23, 2022

The Honorable Louis DeJoy
United States Postmaster General
United States Postal Service
475 L'Enfant Plaza SW
Washington, D.C. 20260

Dear Postmaster DeJoy:

We write to you regarding the U.S. Post Office located at 65 TW Alexander Drive, Research Triangle, North Carolina 27709. We are concerned that this post office is not meeting the high demand of the fast-growing Research Triangle Park (RTP) represented by our offices.

In the last few decades, RTP has grown to be the largest research park in the United States. It is now home to over 300 companies and 60,000 employees across 7,000 acres. RTP currently includes 125,000 square feet of retail space, hotels, multi-family residential units, and over 1 million square feet of office and research lab space.

We are proud that companies like Apple, Cisco, IBM, Fidelity, GlaxoSmithKline, and other notable businesses have made RTP their home - helping the region and North Carolina's economy thrive. In the past two years alone, RTP companies announced more than \$4.5 billion in investments, and we expect this growth trend to continue.

There is only one U.S. Post Office - located at 65 TW Alexander Drive - that services the entirety of RTP despite the expansive geographic area and the large population it encompasses. This Post Office does not deliver mail and only offers pick-up service. Moreover, because the facility is significantly understaffed, customers face difficulties and delays when picking up their packages at will-call - sometimes for days or weeks. Many have been forced to resort to purchasing P.O. boxes outside RTP or sending packages to personal residences in order to receive mail in a timely manner.

RTP is a key driver of economic growth in our region and currently lacks the postal infrastructure needed to keep up with demand. We strongly urge the U.S. Postal Service to take immediate steps to expand service, establish delivery and meet the needs of the growing RTP.

We appreciate your prompt attention to this matter.

Sincerely,



Deborah K. Ross
Member of Congress



David E. Price
Member of Congress

cc:

Mr. Peter Pastre, Vice President of Government Relations and Public Policy, U.S. Postal Service

Mr. James Cari, Government Relations Representative, U.S. Postal Service

Mr. Russell Gardner, Greensboro District Manager, U.S. Postal Service